

Officelinx Messaging Call Completion

Get More Done Through Better Communication & Collaboration

Officelinx Messaging Call Completion eliminates the need for managing and storing voicemail message by simply notifying you when you've missed a call. Officelinx missed call notifications are sent right to your email inbox. Officelinx resolves the caller's phone number with your company directory and contacts and gives you the ability to respond by voice or email.

CALL COMPLETION FEATURES

- Email notifications for missed calls
- Caller ID is resolved to existing contacts and the date and time the call was received are also presented
- Click-to-call or send an email to respond to the caller
- Visual voicemail presents a log of all missed calls with relevant contact details including the caller's name, profile picture and convenient call or email response actions
- Native dialer enables you to place a call right from your inbox

The screenshot displays an email client interface for 'esna'. The main content area shows a missed call notification from Pedram Mohammadi (4337) on Nov 23. Below the notification is an 'iLink Dialer' overlay with a search bar and a 'Call' button. A table of call logs is visible, listing caller IDs, names, times, and durations. A contact card for Pedram Mohammadi - 4337 is also shown on the right side of the dialer overlay.

Caller ID	Name	Time	Duration
4525	Alex Mizevski	Tue, Dec 15 10:20:44 AM	00:00:00
4712	Leah Hodges	Wed, Dec 09 3:08:31 PM	00:00:00
4513	John Biancucci	Wed, Dec 09 2:50:21 PM	00:00:00
4513	John Biancucci	Wed, Dec 09 2:49:17 PM	00:00:00
4337	Pedram Mohammadi	Tue, Dec 08 8:34:02 PM	00:00:00
4614	David Peirramala	Mon, Dec 07 2:05:45 PM	00:00:00
4337	Pedram Mohammadi	Nov 23 3:11:27 PM	00:00:00
4175	David Ballins	Nov 23 10:49:00 AM	00:00:00
4337	Pedram Mohammadi	Nov 17 11:13:24 AM	00:00:00
4614	David Peirramala	Nov 16 2:56:01 PM	00:00:00
4525	Alex Mizevski	Nov 07 8:09:52 AM	00:00:00
4712	Leah Hodges	Oct 15 3:44:45 PM	00:00:00
109057079700	109057079700	Sep 25 11:09:20 AM	00:00:00
4755	Holly Tanssen	Jul 28 11:04:33 AM	00:00:00
128892019999	Bryan Dingwall	Jul 20 1:02:04 PM	00:00:00
WebLink	WebLink	May 28 3:23:44 PM	00:00:00
20000	20000	May 27 5:00:03 PM	00:00:00
4513	John Biancucci	May 27 5:00:01 PM	00:00:00
20000	20000	May 27 4:56:49 PM	00:00:00
18776898202	18776898202	May 27 4:56:47 PM	00:00:00

AVAYA

Engage The Power of We™

RETIRE YOUR OLD VOICEMAIL SOLUTION WITH EASE

Officelinx can help you to retire end-of-life messaging hardware and migrate your end-of-life or legacy voicemail platform by flattening, consolidating and simplifying your messaging system with a software-based solution.

OFFICELINX WORKS WITH YOUR EXISTING PHONE SYSTEM

Officelinx is highly interoperable, scalable and secure. It supports any SIP or TDM based phone system and can work across multiple phone systems simultaneously. Whether your phone system is on-premise, in the cloud, or a hybrid solution, Officelinx provides everyone in your company with a seamless and easy communication experience.

The screenshot displays the Microsoft Office 365 Outlook interface. The top navigation bar includes 'Office 365' and 'Outlook'. The left sidebar shows the 'Folders' pane with 'Inbox' (1872 items) and 'Groups' (Marketing Updates, Product Management). The main content area is split into two panes. The left pane shows the 'Inbox' list with several email entries, including one from Alex Misevski and another from Pedram Mohammadi. The right pane shows a detailed view of a missed call notification from Pedram Mohammadi, 4337, dated 2015/11/30 11:30 AM. The notification includes a 'UC Dial' button and a 'Mark as Unread' button.

Technical Fast Facts

- Scales up to 2,000 ports and 20 voice servers
- Can be implemented as SIP to SIP trunks and extensions, or SIP to TDM gateways
- Distributed architecture over multiple servers ensures true active redundancy, massive scalability and disaster recovery
- Leverages VMware vSphere or Microsoft Hyper-V 2012 to ensure scalable and always-available communication services
- PBX independent and can integrate with over 250 traditional and IP-based phone systems either individually or simultaneously
- Available for Windows, Mac, Android, iOS, Windows Phone and Android-based BlackBerry devices